



Falk Genuine Gearing and Parts Frequently Asked Questions



To help you understand the features, benefits and applications of the Genuine Falk Gearing and Parts, read our frequently asked questions and their answers below. Don't see your questions? Call 866-REXNORD/866-739-6673 (toll-free within the U.S.) or 414-643-2366 (outside the U.S.), or email at gear.service.parts@rexnord.com.

Questions	Answers
Why should I choose Genuine Falk replacement gearing and parts for my Falk gearbox?	Falk gearing and parts are direct replacement parts guaranteed to fit and perform at original OEM standards. Combine that with the best warranty in the business, competitive pricing, and responsive lead times, and you'll find that Genuine Falk replacement gearing and parts are your best option.
What are the risks to my operation from NOT utilizing original Falk parts?	Counterfeit gearing will typically have deficiencies in dimensional tolerances, gear tooth finish, material hardness, metallurgical specification, and original design. As a result, non-Falk parts reduce the load rating and long-term durability of the gear drive. Using counterfeit gearing puts your plant reliability at risk from unintended design creep.
What is the warranty on Falk parts?	Falk offers a 1 year warranty on all Genuine Falk replacement gearing, and on all other replacement parts from date of shipment. The warranty can be extended even further when combined with Rexnord's new Smart Condition Monitoring System. Contact Rexnord for more details.
What makes Genuine Falk replacement gearing better than competitor options?	Falk replacement gearing is manufactured to original specifications and exacting standards. Falk replacement gearing is manufactured utilizing sophisticated quality controls to ensure years of trouble-free performance. Rexnord also offers 24 hour customer service and support, with experts ready to assist.
What is your history?	Falk has been manufacturing precision gearing for over 115 years. Throughout that time the Falk name has become synonymous with durable, reliable gear products.
Do you offer installation options for Falk replacement gearing and parts?	Yes, we have Falk Renew facilities throughout the US and abroad, as well as Field Service options for when you need a gearbox repaired "on-site" as follows: Falk Renew — 1-877-935-9750 or Falkrenew@Rexnord.com Field Service — 1-800-235-6371 or Fieldservice@Rexnord.com
Where are Falk replacement gearing and parts manufactured?	Falk gearing is manufactured in Milwaukee, WI, at our 48 acre gear campus. Falk gearing is shipped promptly to customers worldwide.
Do you have any certifications?	We are ISO 9001:2008 certified, and have AGMA 12 capability.
What is the standard turnaround time for your services?	This varies depending on the scope of supply, size, and complexity of the part. However, for an example, for a moderately sized gear of about 28 inches OD, we can generally process in-house in about 3-6 weeks once we receive material.
Who can I contact to inquire about Falk replacement gearing?	Call 1-866-REXNORD for all of your Falk replacement gearing and parts needs. You can also email us at Gear.Service.Parts@Rexnord.com
What are your inspection capabilities?	We have in-house coordinate measuring machines (CMM) and gear measuring machines that measure and document gears to meet exacting Falk Standards. Our inspection capabilities enable us to consistently produce and deliver gearing that require high levels of precision and accuracy.
What other products and services does Rexnord provide?	Rexnord is a global industrial company that offers full-line solutions for Process & Motion Control industries. Rexnord Power Transmission keeps industry moving with a broad portfolio of products, including bearings, FlatTop conveying solutions, couplings, gearboxes and accessories, industrial chain, and PT drive components for a wide array of industries. For more information on our broad portfolio of products, services, and industry solutions, visit www.rexnord.com