

Technical Customer Service Representative

Are you service-minded and comfortable in an international environment? Do you have excellent communication skills and a strong affinity with mechanics? Please apply for this vacancy for Technical Customer Service Representative at Rexnord in Mechelen, Belgium.

A Technical Customer Service Representative is responsible for:

- The link between the customer, application engineering and logistics
- Handling quotations, complaints and questions via telephone or email
- Providing timely feedback to customers on applications
- Processing and follow-up of orders to ensure that these are delivered correctly and on time
- Internal coordination as well as working closely together with production units within the Rexnord group
- Managing customer data for a specific group of customers



We ask for a Technical Customer Service Representative with:

- Technical high school degree or equivalent through experience
- Ability to express yourself in Dutch and English
- Proficient knowledge of Microsoft Office
- Knowledge of basic engineering design principles, general machine shop practice and technical applications
- Ability to read technical drawings
- Customer service mindset and comfortable in an international work environment
- Excellent communication and problem solving skills with a hands-on mentality
- Accurate, structured work method with a constant clear overview
- Eagerness to learn more and develop yourself
- Strong oral and written communication skills, and able to communicate technical information in an easy to understand manner



We offer:

- Responsibilities and challenges within an innovative and international work environment
- Competitive salary with great benefits: lunch pass, pension saving, collective insurance and annual bonus related to KPI's
- Educational opportunities and easy access to public transport (close to Mechelen train station)



Our company profile:

Rexnord is an industrial company consisting of two platforms: Process Motion Control (PMC) and Water Management with a yearly turnover of approximately 2 billion dollar. Within the PMC platform, we design, produce and sell highly engineered mechanical components like couplings, bearings, modular conveyor chains and industrial chains. The PMC platform serves a wide array of global end markets like mining, energy, cement, automotive, food & beverage and petrochemical. Within this PMC platform, Rexnord NV in Mechelen is mainly responsible for the distribution and sales support of the product group Couplings in EMEA. The coupling group consists of trusted brands like Omega®, Viva®, Thomas®, Euroflex®, Falk®, Addax® etc.

Interested?

Please send an email to werving@rexnord.com or call An De Winter: +32 15 443 863