



**Key Industries:**

Beverage & Liquid  
Food  
Automotive

**Key Applications:**

- Packaging machinery
- Unit handling

**Contact:**

- Your Rexnord FlatTop Account Representative
- Call the Rexnord FlatTop Technical Support team at 262-376-4800

## Rexnord Conveyor Components for North America Frequently Asked Questions

To help you understand the Rexnord Conveyor Components offering for North America, read these frequently asked questions and their answers below.

**Q: What types of products are offered underneath the Rexnord Conveyor Components offering for North America?**

**A:** There are 1,300 total products within this offering. They include chain guide, product handling and frame support components, supporting and leveling elements, and miscellaneous components.

**Q: What are the key industries Rexnord Conveyor Components will be found in?**

**A:** Beverage & liquid, food, and automotive.

**Q: What are some of the typical, most common applications for Rexnord Conveyor Components?**

**A:** Any place there is a conveyor, Rexnord Conveyor Components can be used. Common applications include unit handling and packaging machinery.

**Q: How does Rexnord Conveyor Components compare to other manufacturers' conveyor components?**

**A:** This product offering has the added support of Rexnord customer service and trusted expertise. 900 of our components are a direct interchange to competitive products in North America, as well. Additionally, these products provide leading-edge solutions with high-speed capabilities, designed to continuously improve productivity and work environments for customers by increasing uptime, reducing damage to customer products, saving time, improving hygiene, and reducing noise.

**Q: Can Rexnord deliver its Rexnord Conveyor Components on time?**

**A:** Yes. Backed by Rexnord customer service and support, all Rexnord Conveyor Components feature industry-leading delivery times — within 3–5 business days. Additionally, customers can place orders for both chain and components in one stop.





**Q: Are Rexnord Conveyor Components offered globally?**

**A:** They are offered globally (20,000 in total); however, the 1,300 components offered under the Rexnord Conveyor Components offering for North America specifically support the North American market.

**Q: Can Rexnord Conveyor Components be customized?**

**A:** The components themselves are not customized. They meet our customers' needs when sold "off the shelf;" this is in line with other manufacturers in the industry. We partner with customers to provide an entire system of components that work together to assemble, guide, support, and build conveyor systems and products. This allows customers to choose which components fit their specific applications and provides an almost limitless range of custom system solutions for their conveyor and conveying requirements. With more than 120 years of experience, our team of skilled application engineers and industry experts is committed to helping you find the right system for your application.



**Q: How long have products under this conveyor component offering been available?**

**A:** For nearly half a century.

**Q: Do these products come with a warranty?**

**A:** Yes. The Rexnord Conveyor Components for North America offering is covered by the standard Rexnord terms and conditions. Visit [www.rexnord.com](http://www.rexnord.com) for more information.



**Q: How can I learn more about Rexnord Conveyor Components?**

**A:** Contact your Rexnord FlatTop Account Representative or call the Rexnord FlatTop Technical Support team at 262-376-4800. You can also download the North American Rexnord Conveyor Components catalog (8rxCMPCAT-en) for detailed specification information at [www.rexnord.com/documentation](http://www.rexnord.com/documentation)